



UPDATE March 31, 2020

March 31, 2020 - Update Colonial Heights (City Offices & Building Closed to the Public until further notice)

City of Colonial Heights City offices and buildings will be closed to the public until further notice. Staff will be working at City office on a more limited basis during this time, and City administrative hours will be modified to 9 a.m. to 4 p.m.

Exception to Building Closure at City Hall: City Hall will be open on a limited basis for citizen attendance at public meetings, which will be noticed on the City website.

Colonial Heights Courthouse - For more information on court operations please visit the following website: <http://www.courts.state.va.us/main.htm> or call the appropriate Court as listed on the [City phone list](#).

For assistance with City Services, please call City offices as listed on the [City phone list](#), or call the City's Citizens Assistance Line at (804) 520-9266 from 9:00 am to 4:00 pm, Monday through Friday.

City Departments will still be working (although some services are limited) and will be able to answer calls or respond to voicemails and emails. Please see the [City Quick Reference Guide](#) to phone numbers and on-line services.

[PARKS INFORMATION](#) (Parks Status Information)

[LIBRARY INFORMATION](#) (E-Collections and Curbside Service are available)

[RESTAURANT LIST](#) (Colonial Heights Restaurant Service Status)

Need to pay a bill? [\(To Pay Online- Click Here\)](#)

Some things to know during this time of City Building Closures:

There are NO Credit card fees for online payments during these closures-

Residents are encouraged make payments online

at www.colonialheightsva.gov

Business Licenses, Lodging Taxes, Meals Taxes and Other Payments are now accepted online at www.colonialheightsva.gov.

Cigarette Stamps- if you need cigarette stamps, please call 520-9320 and we will assist you.

Credit card fees are waived for online payments - residents are encouraged make payments online.

The City has a drop box in the parking lot if citizens want to drop a payment off. It is emptied twice daily.

New utility customers should provide information over the phone and email a copy of the lease, deed and driver's license

to piotrowskid@colonialheightsva.gov. If a deposit is required residents should make it on-line and call back with confirmation number. We will continue to do this as long as necessary.

Utility billing is processing new applications and terminations upon request via phone (520-9288).

Tips from the CDC on How to Protect Yourself are available

here: <https://www.cdc.gov/coronavirus/2019-ncov/prepare/prevention.html>