

The City Focus

A Report to the Citizens of the City of Colonial Heights

CITY COUNCIL CREATES CHURCH COMMITTEES

Colonial Heights City Council recently created two committees to assist in developing the future vision for the Colonial Heights Baptist Church property. One committee is charged with evaluating options for reuse of the property for public purposes. The other is charged with evaluating the demolition of the existing building and the redevelopment of the property for taxable commercial purposes. The two committees had their organizational meeting on August 19th in City Hall. Both committees discussed courses of action for developing their recommendations. Further meetings of the committees will be publicized. Interested citizens are encouraged to join the committee of your choice and make a contribution.

Citizens and business owners are also invited to view the Colonial Heights Baptist Church building at its upcoming open house. This event is scheduled for Saturday, September 13th, from 8 a.m. to 4 p.m. Citizens are encouraged to take a look through the building and offer observations to either committee.

George Schanzenbacher, Director of Planning, is serving as staff liaison to the Redevelopment Committee. Mayra R. Nickerson, Neighborhood Planner, is serving as staff liaison to the Reuse Committee. Both can be reached at 520-9297 should any citizen have questions or suggestions. It is expected that Colonial Heights City Council will review the recommendations of both committees in the Spring of 2009.



DON'T FORGET ELECTION DAY
NOVEMBER 4TH



The City Electoral Board is reminding citizens to vote on November 4, 2008. Registered voters will be able to vote for President of the United States, United States Senator from Virginia, US House of Representatives from the 4th Congressional District, Delegate to the Virginia House of Delegates from the 66th Election District, Colonial Heights City Council and Colonial Heights School Board. Residents are directed to the City's website at www.colonial-heights.com for further election information.

If you are a resident of Colonial Heights and are not yet registered to vote, it is not too late. The City Registrar informs unregistered residents that the deadline for voter registration in this November's election is October 6, 2008. Unregistered residents are encouraged to come to City Hall, 201 James Avenue, to register to vote.

CITY ENCOURAGES WATER CONSERVATION

The City of Colonial Heights and our entire region is once again experiencing drought conditions. Water levels in Lake Chesdin continue to fall as a result of these extraordinarily dry conditions. The Cities of Colonial Heights and Petersburg, along with the Counties of Chesterfield, Dinwiddie and Prince George are encouraging residents to conserve water in any way possible. Saving water around the house could help avoid more severe water restrictions. Further information on water conservation can be obtained from the Environmental Protection Agency's new WaterSense web service at www.epa.gov/watersense or the American Water Works Association website at www.awwa.org.

PAY BILLS WITH PLASTIC

The City Treasurer's Office started accepting credit and debit cards in August. All major cards will be accepted, including VISA, MasterCard, Discover, and American Express. All transactions made in the Treasurer's Office may be paid with a credit or debit card, with no fees passed on to the customer! Many citizens have requested that the City accept credit and debit cards. If you have any questions, please contact Joy Moore, City Treasurer, at 520-9320.



A COLONIAL HEIGHTS COLLECTIBLE: POLICE TRADING CARDS

Colonial Heights police officers are now equipped with trading cards that feature the officer's portrait and a brief biography. Unveiled during *National Night Out*, the cards are designed to reintroduce officers to the community and to develop stronger bonds. "Our focus is the youth of Colonial Heights, but we know that many residents who are young-at-heart will want to collect the cards as well," said Chief Jeffrey W. Faries. Cards can be collected by approaching an officer and asking, or by making an e-mail request via our website at www.colonial-heights.com, police home page. Trading cards are also available at Police Headquarters. Each officer will be able to give their own card away, so in order to collect the set, collectors are going to have to contact all of the officers. The current set contains 40 cards, with nine additional cards to be added shortly. Once school begins, the cards will be made available in our three elementary schools.

STORMWATER COSTS HIT CITY BUDGET

The City Budget now contains over \$300,000 in new stormwater management spending. These new monies and many new activities are mandated by the State and Federal Governments as part of the City's stormwater discharge permit. Over the next year, our City staff will be exploring the best way to pay these new mandated expenses. Right now, general tax revenues will pay these costs, but the City could choose to implement a new fee based on the amount of stormwater run-off generated by a given type of property. Regardless of how we pay for it, one of the new mandates is public information, so we are beginning with a new section of the City Focus:

Did you know...

Chemical contaminants from stormwater runoff can rival, and often exceed, the amount reaching local waterways from industries and wastewater treatment plants?



Facing increased regulatory and environmental demands, *The City Focus* introduces the new *Stormwater Connection* section. With each edition, this section will highlight a variety of information for the benefit of residents. Stay posted for this information in future issues!

For questions related to the City's Stormwater Management Plan, contact the City's MS4 Coordinator, Adam Brooks, at 524-8739 or via email at brooksa@colonial-heights.com.



TEXT-A-TIP TO SOLVE A CRIME



Chesterfield County/Colonial Heights Crime Solvers is excited to introduce **Text-A-Tip** that allows cell-phone users to text their anonymous tips. The **Text-A-Tip** program is a Tip Soft Short Message Service application created by Anderson Software. Tipsters' information will still be anonymous and those that send a tip will receive a confirmation text message. If needed, further questions can be asked of the tipster via an anonymous return text message. Tipsters will text message the code **tip699** along with the crime tip to the number **274637 (CRIMES)**. Text messaging has become a popular communication medium, especially among our youth. This service is available to tipsters 24 hours a day, seven days a week. This program has the ability to gather information on-site at a crime scene when witnesses are not willing or able to talk to police officers. Remember to "Take the Time to Solve a Crime" either text it or call 748-0660.



CITIZENS ACTION CENTER *online*



The City launched an interactive citizens request management system in June to enhance customer service capability through the City's website. The Citizens Action Center is powered by GovQA, a leading provider of these systems to municipalities and government agencies.

Colonial Heights' Citizens Action Center enables increased citizen access to information while improving communication. Citizens have access to a growing knowledge base and the option to complete a service request. Online features include:

☆ **Find Answers**



- Search a database of frequently asked questions by category or keyword.
- Top ten questions are always displayed for quick access.
- New answers are added to the knowledge base frequently so that current data is always available.

☆ **Ask a Question**

- Citizens can submit questions through a user-friendly online form.
- Communication is captured and routed to the appropriate department for quick response.

☆ **Make a Request**



- Citizens can report a problem, register a complaint or submit a request for a City service from over 90 options.
- All requests are automatically routed to the appropriate department for completion.
- Requests are tracked and accessible to both the citizen and City management.

☆ **My Colonial Heights, VA**

- Citizens can log into their personal account 24/7.
- Citizens can also check the status of their requests or questions.
- Account information can also be added.

The City encourages citizens to explore the features of our **Citizens Action Center *online*** by visiting the City's website at www.colonial-heights.com.



The City Focus is a newsletter mailed to residents of the City of Colonial Heights, published by the Office of the City Manager, to inform residents of government actions and events of interest in the City.

This newsletter is printed on recycled paper.



SERVICE AWARD RECOGNITION



Each year, the City of Colonial Heights recognizes employees for their continuous years of City service through the Employee Service Award Program. We are proud to recognize this year's award recipients for their commitment to public service.

5 Years

Willard Ashworth
Vicki Burgess
Randolph Carter
Denise Chandler
Eileen Drake
Valentine Eiler
Christopher Hagler
Krystle Hester
Wayne Rae, Jr.
Robert Ruxer, III
Jamie Scott
Kevin Smith
Howard Whirley, Jr.

20 Years

Gayle Braswell
Bennie Foster
Terry Long
A.G. Moore, Jr.
Alfred Ross
Russell Woodburn

10 Years

William Anspach, III
Dann Ferguson
Steven Groat
Steven Hanson
Henry Hardy
Horace Hines
Robert King
Jeffrey Santini
Kathy Sparks
Todd Wilson

15 Years

John Anderson
Marjorie DeDanko

25 Years

Rebecca Childers

30 Years

Bruce Hansen
Joan Patrick
Debra Russell



RECREATION & PARKS



- ☆ Colonial Heights Recreation Department will hold Youth Basketball Registration for residents on Saturday, October 11th, October 18th and October 25th. Registration will also be accepted by phone Monday thru Friday, October 13th thru November 7th. Boys and Girls ages 6 thru 18 are eligible and age is determined as of January 1, 2009. Fee is \$20.00 per child. After November 7th, the registration fee is \$40.00 and player might be placed on waiting list if registration is full. Please call 520-9391 or 520-9392 for more information.
- ☆ Colonial Heights Recreation and Parks will sponsor Teen Dances for Colonial Heights Middle School Students beginning September 27th at Lakeview Elementary School. Dances will be sponsored at Tussing Elementary on October 18th, November 8th, and December 6th. Please call 520-9390 for more information.

COMMUNITY BUILDING EXPANSION APPROVED

City Council approved the final plans for the Community Building Expansion Project in August. The Community Building on Roanoke Avenue houses the City's Senior Center along with numerous other activities and rental uses. The approved plans will provide about 3,000 square feet of additional space in the building. This new space will house the newly created Teen Center and other larger group activities. The new plan will also double the size of the multipurpose room. It will have a moveable partition so it can be divided in half for two separate activities or rentals.

The Teen Center area will allow the City to offer a new program on a small scale at first and has a small "coffee house" type of appearance in the new plan. The Teen Center will allow our teens to have a place to hang out and talk, watch television and videos, conduct some social activities and have computer access. The Teen Center function can expand into the multipurpose room depending on the number of teens participating and the activities being conducted. It is expected that other recreational pursuits such as games, group activities and other programs will be offered to the City's youth through the new Teen Center.

Construction on this project is expected to begin in November. The new Community Center will be open for business in the Spring of 2009. Management of the Community Building is under the supervision of the Department of Recreation and Parks. If citizens have any questions about the project, please contact Sean Gleason, Director of Recreation & Parks, at 520-9224.

COLONIALS ON THE HEIGHTS

Residents are reminded that prints of the commemorative artwork "Colonials on the Heights" are available for purchase. Local artist Henry Kidd was commissioned by the City to create an image to commemorate the City's 60th Anniversary. The high quality print features a depiction of General Lafayette and the Colonial Army defending what is now Colonial Heights from British troops advancing through Petersburg in May of 1781. Signed and numbered prints can be obtained for \$60 each through the City Manager's Office in City Hall. Artist's proof copies are available from Henry Kidd for \$125 by contacting him directly at 526-2327. Residents are encouraged to stop by City Hall to see the original artwork outside City Council Chambers.



RECREATION & PARKS

- ☆ Discover the Charm of Tangier Island on Saturday, September 13th, with the Colonial Heights Recreation Department. The trip will leave Shepherd Stadium at 6:45 am and depart Tangier Island at 3:45 pm. Price of trip is \$49.00 which includes transportation and lunch at the Chesapeake House.
- ☆ Effective October 1, 2008, the Skateboard Park will have the following fees: Daily Fee under 18 - \$1.00 per day; Adult 18 and over fee is \$2.00 per day; Annual Pass for City resident is \$20.00; Annual Pass for Non-City resident is \$30.00; Family Annual Pass for City residents only \$50.00 for 3 or more in a family. The Skate Park will remain in its present location with money raised from these new fees going back into improving the Skate Park.

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2007 Water Quality Report City of Colonial Heights

This report is designed to inform you about your drinking water quality. Our goal is to provide you with a safe and dependable supply of drinking water, and we want you to understand the efforts we make to protect your water supply. The quality of your drinking water must meet state and federal requirements administered by the Virginia Department of Health (VDH).

Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

- *microbial contaminants*, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- *inorganic contaminants*, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming.
- *pesticides and herbicides*, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- *organic chemical contaminants*, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
- *radioactive contaminants*, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

Where does my water come from?

The Appomattox River Water Authority provides water to the Cities of Colonial Heights and Petersburg and the Counties of Chesterfield, Dinwiddie and Prince George. The Authority obtains its water from Lake Chesdin, a surface water impoundment of the Appomattox River. There are no significant sources of contamination for Lake Chesdin. The Farmville wastewater treatment plant is forty miles upstream and there are numerous animal feed lots and farms in the drainage area.

Source water assessment and its availability

The Virginia Department of Health conducted a source water assessment of our system during 2002. Lake Chesdin (Appomattox River) was determined to be highly susceptible to contamination using criteria developed by the state in its approved Source Water Assessment Program. The assessment consists of maps showing the source water assessment area, an inventory of known land use activities of concern, and documentation of any known contamination within the last 5 years. The report is available by contacting Mr. James C. Dawson at 804-590-1145.

Definitions

Contaminants in your drinking water are routinely monitored according to Federal and State regulations. In the table and elsewhere in this report you will find many terms and abbreviations you might not be familiar with. The following definitions are provided to help you better understand these terms:

Non-detects (ND) - lab analysis indicates that the contaminant is not present.

Parts per million (ppm) or Milligrams per liter (mg/l) - one part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Nephelometric Turbidity Unit (NTU) - nephelometric turbidity unit is a measure of the clarity, or cloudiness, of water. Turbidity in excess of 5 NTU is just noticeable to the average person. Turbidity is monitored because it is a good indicator of the effectiveness of our filtration system.

Action Level - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Treatment Technique (TT) - a required process intended to reduce the level of a contaminant in drinking water.

Maximum Contaminant Level, or MCL - the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal, or MCLG - the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfection Level (MDRL) - The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfection Level Goal, or (MDRLG) - The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

How can I get involved?

For more local information, contact the Colonial Heights Director of Public Works, Mr. William (Chuck) Henley, at 804-520-9334 or the Appomattox River Water Authority at 804-748-8627. Public Comment forums are available at all City Council meetings which are held on the second Tuesday night of each month.

Regulated in the Colonial Heights Distribution System

Primary Contaminant	Units	MCLG	MCL	Level Detected	Range	Violation	Date of Sample	Typical Source of Contamination
Total Coliform Bacteria	# of samples	0	1 positive monthly sample	1	n/a	No	October 2007	Naturally present in the environment
Fecal Coliform & <i>E. coli</i>		0	routine & repeat sample are total coliform positive and 1 is also fecal coliform or <i>E. coli</i> positive	None Positive	n/a	No	2007	Human and animal fecal waste
Total Trihalomethanes (TTHM)	ppb	0	80	29	11.3 - 47.2	No	2007	By-product of drinking water disinfection
Haloacetic Acids (HAA5)	ppb	0	60	30	13.9 - 36.7	No	2007	By-product of drinking water disinfection
Copper ⁽¹⁾	ppm	1.3	AL = 1.3	0.218	0.05 - 0.283	No	2005	Corrosion of household plumbing systems; Erosion of natural deposits
Chlorine	ppm	MRDLG = 4	MRDL = 4	2.24	0.05 - 3.50	No	2007	Water additive used to control microbes
Chlorite	ppm	MCL = 0.8	MCLG = 1.0	0.41	0.06 - 0.418	No	2007	Water additive used to control microbes

Regulated at the ARWA Treatment Plant

Primary Contaminant	Units	MCLG	MCL	Level Detected	Range	Violation	Date of Sample	Typical Source of Contamination
Chlorine Dioxide	ppb	MRDLG = 800	MRDL = 800	30	ND - 240	No	2007	Water additive used to control microbes
Fluoride	ppm	4	4	0.89	0.06 - 1.41	No	2007	Water additive which promotes strong teeth: Discharge from fertilizer and aluminum factories
Nitrate	ppm	10	10	0.09	n/a	No	2007	Runoff from fertilizer use: Leaching from septic tanks, sewage: Erosion of natural deposits
Uranium	mg/L	0	30	ND	n/a	No	2004	Erosion of natural deposits
Turbidity - filtered water	NTU	n/a	TT=1 NTU max TT=<0.3 NTU 95% of time	0.15 100%	n/a n/a	No No	Every 15 minutes	Soil runoff
Primary Contaminant	Units	MCLG	MCL	Ratio	Range	Violation	Date of Sample	Typical Source of Contamination
Total Organic Carbon (TOC)	n/a	n/a	TT, minimum running annual average removal ratio = 1.0	1.26	1.20 - 1.44	No	2007	Naturally present in the environment

(1) None of the samples tested for copper exceeded the current action level of 1.3 ppm.

Other Contaminants of Interest

Contaminant	Units	MCLG	MCL	Level Detected	Range	Violation	Date of Sample
<i>Cryptosporidium</i>	oocysts/L	n/a	n/a	0.012	ND - 0.2	No	Monthly

Cryptosporidium is a microbial pathogen found in surface water throughout the U.S. Although filtration removes *Cryptosporidium*, the most commonly-used filtration methods can not guarantee 100% removal. Our monitoring indicates the presence of these organisms in our source water and/or finished water. Current test methods do not allow us to determine if the organisms are dead or if they are capable of causing disease. Ingestion of *Cryptosporidium* may cause cryptosporidiosis, an abdominal infection. Symptoms of infection include nausea, diarrhea, and abdominal cramps. Most healthy individuals can overcome the disease within a few weeks. However, immuno-compromised people, infants and small children, and the elderly are all at greater risk of developing life-threatening illness. We encourage immuno-compromised individuals to consult their doctor regarding appropriate precautions to take to avoid infection. *Cryptosporidium* must be ingested to cause disease, and it may be spread through means other than drinking water.

Unregulated Contaminants	Units	MCLG	MCL	Highest	Average	Comment
Sulfate	ppm	none	none	22.4	NA	Erosion of natural deposits
Chloroform	ppb	none	none	14	NA	By-product of drinking water disinfection
Bromodichloromethane	ppb	none	none	5.3	NA	By-product of drinking water disinfection
MTBE - finished water	ppb	none	none	<5.0	<5.0	Gasoline additive
Dibromochloromethane	ppb	none	none	1	NA	By-product of drinking water disinfection

Violation Information

During the 3rd quarter of 2007 (July - September), we failed to conduct monitoring for disinfection by-products. We are required to collect samples quarterly. Due to personnel changes, we did not monitor for chlorite in the distribution system. The health effects of not sampling are unknown. We resumed sampling during the fourth quarter.

DRINKING WATER NOTICE

Monitoring requirement not met for the City of Colonial Heights

We violated a drinking water standard. Even though this was not an emergency, as our customers, you have a right to know what happened and what we are doing to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the third quarter of 2007, we did not monitor for chlorite in the distribution system and therefore cannot be sure of the quality of our drinking water during that time.

What This Means

There is nothing you need to do at this time. The table below lists the contaminant(s) we did not properly test for, how often we are supposed to sample for it and how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the dates on which follow-up samples were taken.

Contaminant	Required sampling frequency	Number of samples taken	When all samples should have been taken	When samples were taken or will be taken
Chlorite	3 samples every quarter	0	July - September 2007	October - December 2007

Steps We Are Taking

We resumed sampling in the fourth quarter of 2007 to return to compliance. For more information, please contact the Director of Public Works/City Engineer at 520-9334.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by the City of Colonial Heights, Public Works Department.



Neighborhood Leaf Removal Service

Fall 2008/Winter 2009



Convenient Service during Fall Season

The City of Colonial Heights Department of Public Works is pleased to announce that convenient leaf removal services will be provided in city neighborhoods again this year. Each fall, residents collect and stockpile loose leaves along city streets, which city crews remove and make available to local recycling businesses. During the 2007 season, city crews collected approximately 2,985 cubic yards of leaves.

Year Round Service Option

Bagged leaves are collected year round and may be placed at the curbside on regular trash collection days. The limit per collection day is 40 bags, each weighing no more than 50 pounds.

Neighborhood Service Areas

This year leaf removal operations will occur in three main service areas, each consisting of three to four neighborhoods. Figure 1 shows the service areas and schedules. Signs will be installed on adjacent thoroughfares to let residents know in advance when service is scheduled in their area. Please note that the time for service in each area is subject to change depending on inclement weather conditions and other events beyond the City's control.

Scheduled Time of Service

Leaves will be collected and removed during the hours of 7:30 AM and 3:00 PM, Monday through Friday, beginning November 10, 2008 and ending January 30, 2009.

Preparing Leaves for City Collection

Residents are asked to place leaves along street frontages and roadsides one week before service is scheduled to begin in their neighborhood. No leaves will be removed except during regularly scheduled times. Leaves that are not placed before regularly scheduled removal times will be removed during the next regularly scheduled service in the area. City crews cannot remove leaves from private property.

Avoid Mixing Leaves with Other Debris

Residents are asked to keep leaf piles free of tree branches, lumber, steel, rock, concrete or other debris. Hard objects mixed with leaves are hazardous and may damage leaf vacuum equipment causing unnecessary time and expense to repair or replace.

Neighborhood Parking During Leaf Removal Service

Residents can assist city leaf removal operations by keeping parked vehicles clear of leaf piles. The use of off-street parking is encouraged wherever available. "No Parking" signs may be used to restrict parking on neighborhood streets while city crews remove leaf piles. To avoid damaging personal property, city crews will not rake leaf piles out from under or between parked cars.

More Information

Residents may contact the Public Works Department at 520-9372 for more information about this convenient neighborhood service.

