



CITY OF COLONIAL HEIGHTS

OFFICE OF THE CITY MANAGER

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City Manager

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NOTICE OF WATER USE RESTRICTIONS IN THE CITY OF COLONIAL HEIGHTS AUGUST 20, 2012

Residents and businesses in the City of Colonial Heights are hereby notified that **MANDATORY WATER USE RESTRICTIONS** for city water users will go into effect on **Thursday, August 23, 2012**.

This action is in response to the city's water provider, the Appomattox River Water Authority (ARWA) calling for such restrictions and the Virginia Department of Environmental Quality issuing a "drought warning" advisory for the Appomattox River basin earlier this week.

City water users are advised that the following water conservation measures will be in effect:

- (1) **Paved Areas** - Washing prohibited except for immediate health and safety requirements.
- (2) **Swimming Pools** - Reduce filling and replenishing to levels to maintain health and safety.
- (3) **Gardens and Established Landscapes** - Water only from 8:00PM on Tuesday evenings until 10:00AM Wednesday mornings AND from 8:00 p.m. on Thursday evenings until 10:00 a.m. on Friday mornings AND from 8:00 p.m. on Saturday evenings until 10:00 a.m. on Sunday mornings. Watering of plants can be done with a bucket at any time on any day of the week.
- (4) **Vehicle Washing** - Limit noncommercial washing of mobile equipment to Saturdays only using a handheld hose having a positive (i.e., automatic) shutoff nozzle. Commercial mobile equipment washing businesses are exempt.
- (5) **Restaurants** - Serve water to customers only upon request.
- (6) **Public Utilities** - Conduct sewer and hydrant flushing only to the extent required to meet immediate health and safety needs.
- (7) **New Landscape** - Water unrestricted during the first thirty (30) days after planting and shall conform to subsection (3) of this Section after the first thirty (30) days.

Section 277-22 of the City Code provides penalties for violations of these water use restrictions. A warning is issued for the first offense. A second violation has a \$50 civil penalty, a third violation has a \$100 penalty, and fourth and subsequent offenses carry a \$200 civil penalty. These penalties are assessed on the water bill of the offending customer.

All city residents and businesses are asked to support these restrictions and recognize the importance of conserving – and preserving – our water resources. Contact us at colonialheightsva.gov or 520-9265 if you require additional information or have any questions. Thank you for your support.

Thomas L. Mattis
City Manager